



**DIMENSION SUITE**

[www.dimensionsuite.com](http://www.dimensionsuite.com)



## **DIMENSION SUITE CONTACT 1.0**

### **POWERFUL AND CUSTOMIZABLE TOOL TO MANAGE YOUR CONTACTS IN SMALL AND MEDIUM SIZED ORGANIZATION.**

Contact 1.0 is a professional tool with a flexible, customizable and intuitive interface to optimize, share contact information and track various interactions across the organization.

#### **Contact at-a-Glance**

##### **Customizable Fields**

Most of the fields in the database are customizable to make the system work the same way you do.

##### **Private or Public Notes**

Create notes to track interaction with your contacts. Keep your notes private or share them on the entire network.

##### **Link People to Organizations**

Each person can be linked to two organizations. People can be grouped in specific relationship.

##### **Search with Ease**

Unlimited search capabilities at your finger tips.

##### **Export to Excel**

Use the power of Excel to further your analysis.

##### **Export to PDF**

Share your reports easily and securely by e-mail and over the internet.

##### **Share on a Network**

Enhance your collaboration power.

#### **Get Closer to Your Contact**

Intimately knowing the people and the organizations you are dealing with on daily basis is a very important factor to the success of your mission and attaining your organization's objective. Contact will help you not to miss a beat. Storing and classifying your information is just a start. By tracking all types of activities (emails, letters, meetings, conversations) and attaching pertinent documents to your notes in any format, you can optimize your relation and minimize missed opportunities.

#### **Standardize Your Approach to Contact Management**

Contact will be your tool to create a business process for contact management. Used in a network environment contributors could collaborate on building your information system and define the workflow for tracking activities.

#### **Build Your Own Database**

More database power is available to you. You can customize most of the field headers and drop down values in the system. Moreover, 100 fields are at your finger tips to track additional information you deem pertinent to your organization.



Dimension Suite Products are built using the FileMaker Pro database engine.



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## COMMON FEATURES FOR ALL DIMENSION SUITE SOLUTIONS

### About infoLink, the developer

Since 1992, infoLink incorporated has provided customers with powerful and flexible solutions to manage their business.

infoLink provides the most stable and technologically innovative and modifiable business solution for the small and the mid-market. Our products are sold as pre-packaged solutions but customers can add additional modules as their business needs evolves.

We are a technology company dedicated to assisting businesses and organizations achieve their goals through efficient and effective use of modern technology.

To contact infoLink or for any Dimension Suite questions or feedback, call 1-780-425-6905 or e-mail us at [dimension@infoLink-inc.com](mailto:dimension@infoLink-inc.com).



[www.infoLink-inc.com](http://www.infoLink-inc.com)

1. Designed with user needs and requirements in mind.
2. MAC and PC compatible.
3. Based on the robust award winning Filemaker Pro database engine.
4. Many field header are user-defined to be compatible with the organization's environment.
5. Most of the Drop Down Lists are user defined and customizable.
6. Powerful query technology; you can query using any layout or multiple layouts, field or multiple fields.
7. If you need to customize your solution or interface with accounting, infoLink is here to help.
8. Grow with the system. All Dimension Suite Solution are available in various versions which allow you to vary the levels of multiple user access.
10. All solutions are priced to be affordable by small to mid-size companies.
11. Publish your solution on the web using the Instant Web Publishing tool from Filemaker. Filemaker Server Advance is needed for multiple access.
12. All Dimension Suite Solutions can be customized into powerful iPhone compatible solutions. We will work with you to deliver the perfect solution for your organization.



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## FEATURES HIGHLIGHTS

Feature	Description	Benefits
<b>Centralized Address Book</b>	All your contact information is stored in one Centralized Address Book [CAB]. CAB works seamlessly with all solution of Dimension Suite.	Create a standardized approach to contact management and minimize missed opportunities. No isolated silos of data and no redundancy.
<b>Google Map</b>	No need to launch your internet browser to get the map or directions to your Contact address. Simply click on the Icon and the embedded Google Map will do it for you.	Locate your customers quickly and easily.
<b>Create Private and Public Notes</b>	Track all types of activities by adding a public note (viewed by all users in read mode only) or a private note (viewed by the author only and fully editable). Unlimited number of notes could be added for each contact.	Disseminate information and encourage collaboration to maximize leverage of your contacts.
<b>Add Fields to Your Database</b>	100 fields are designated for user definition. 50 fields for people and 50 for organization. Ample database power to fit most of your additional needs.	Accommodate special information needs.
<b>Export Reports to Excel or PDF</b>	Save your report in Excel or PDF format. Attach the report to your email on the fly.	Use the power of Excel to further your analysis. Share your reports easily and securely by email and over the net.
<b>Add Attachments</b>	Not only can you create unlimited number of notes per one contact, you can attach up to 5 documents for each note. Attachments can be in any format: Word, Excel, Picture PDF or a movie.	Share contact documents by creating a centralized repository and minimize time looking for documents related to your contacts.





## FEATURES HIGHLIGHTS (CON'T)



### Feature

### Description

### Benefits

#### Share on a Network

Working alone, peer to peer, Client/Server or WAN environment. The power of Filemaker and Filemaker Server will give the functionality and the capability you require. FileMaker provides extensive and progressive volume licensing programs that make it easy for organizations to outfit their teams at a reasonable price. Learn more at <http://www.filemaker.com>

Enhance your collaboration and let the system grow with the organization.

#### Link People to Organizations

Link each person to two separate organizations. Inversely link each organization to multiple persons. Persons linked to an organization could be grouped within the organization in profiles set by the user.

Understand relationship between people and organization and the role each person plays in the organization to maximize the benefit for your organization.

#### Query Anywhere

Unlimited search capabilities at your fingertips. Once in find mode, enter your criteria in one or multiple layouts, in one or multiple fields and press enter to locate your records. Furthermore you can store your search criteria for future use.

Find the information you need quickly and easily.

#### Built In Email Capabilities

No need to launch your email application, copy and paste email address to email your contact. Email the current record or a group of active records directly from your system. Furthermore, use preset templates to email a current or group of contacts. Add to this, automatically create a tracking note for the email.

Impress you contacts with professional and consistent emails in terms of format and content. Automate mass emailing for marketing purposes.



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## FEATURES HIGHLIGHTS (CON'T)

### Feature

### Description

### Benefits

#### Customize Fields and Drop Down Lists

Most field headers and drop down values are user defined.

Promote input consistency and minimize errors. Customization will align system with business rules and procedures.

#### Mobility

Using TCP/IP and IWP a Filemaker utility part of your Filemaker Server you can make, if required, your contact information accessible from you iPhone. If customization is required we can help.

Empower your mobile users and street worriers with mobile capabilities.

#### Powerful Reporting

No restrictions on reporting query and sorting. Locate your records from any layouts and generate your report based on your found set.

Generate your reports the way you need them. Use your search and sort knowledge to generate intuitively all the reports in the system.



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## TECHNICAL SPECIFICATIONS



Unless you purchased a run time version, any computer accessing our solution in stand alone mode or over a network will need to have a licensed installation of Filemaker Pro 10 database engine.

Find hereafter the technical information you need to know before you purchase the system.

Please refer to [www.filemaker.com](http://www.filemaker.com) for pricing and more updated technical information.

## SYSTEM REQUIREMENTS

### Operating System

Mac OS X v10.6

Mac OS X v10.5

Mac OS X v10.4.11

Windows 7

Windows Vista Ultimate, Business, Home (Service Pack 1) \*

Window XP Professional or home edition (service pack 3)\*

### Recommended

Intel-based Mac, 1GB of RAM- CD drive

PowerPC G4 (867MHz+), Power PC G5, Intel-based Mac, 512MB of RAM- CD drive

PowerPC G4, G5 or Intel-based Mac  
256 MB of RAM-CD drive

1 GHz or faster -1 GB RAM  
DirectX 9 graphics device with WDDM 1.0 or higher driver  
1024 x 768 or higher-resolution video adapter and display  
DVD drive

800 MHz or faster - 512 MB of RAM  
SVGA (1024x768) or higher resolution video adapter and display - CD drive

Pentium III 700MHz or faster - 256MB of RAM  
SVGA (1024 x 768) or higher resolution video adapter and display- CD drive

\* Version stated is the minimum requirement.  
This software may also work with later versions certified by FileMaker, Inc.

## ADDITIONAL REQUIREMENTS (ALL PLATFORMS)

### Networking

TCP/IP: limited to nine simultaneous FileMaker client connections; each client requires a licensed copy of the software; see FileMaker Server 10 for increased capacity. FileMaker Pro 10 supports Internet Protocol Version 6 (IPv6) addresses, as well as IPv4 addresses.

### Instant Web Publishing

A host computer with continuous access to the Internet or intranet via TCP/IP. (FileMaker Pro 10/Pro 10 Advanced can manage up to five simultaneous Instant Web Publishing sessions. See FileMaker Server 10 Advanced for increased capacity.)